

Trouble Shooting Chart

Symptom	Possible Cause	Solution
Alarms	Two sensors connected while the baby is less than 3 months old and does not crawl yet.	Connect only one sensor.
	Only one sensor is connected, the baby has crawled off the sensor - to the far side.	Connect two sensors.
	Bottom of the bed (under the mattress) is soft or spring.	Place a rigid bottom such as plywood board under mattress and under sensor plate.
	Rigid mattress such as polystyrene.	Change mattress.
	Incorrect sensor placement.	Install sensors as instructed in Parents Guide.
Too long delay until alarm while conducting performance test (see Parents Manual)	20 seconds seem quite a long time while waiting...	Please watch the time.
	Environmental influences detected by the monitor, such as wind, fan, air conditioner, play mobile, household vibrations.	Identify and isolate the environmental factors.
	Motion, movement near the bed.	Keep a quiet surrounding near the bed while testing the monitor (like at night...)
No response when turning on the monitor	Missing batteries, misplaced batteries or broken	Check that there are 4 AA 1.5V batteries, correctly installed.
Warning of low battery voltage (ticking sound or red battery light flashing)	Batteries have run too low.	Replace 4 batteries.

Other phenomena, symptoms, malfunctions - if your cannot find and solve the problem, please contact us at www.babysafe.us.com